



1-877-637-9673  
Customer Service Hours  
Monday - Friday, 9:00am - 5:00pm CST  
Email: [service@medievalcollectibles.com](mailto:service@medievalcollectibles.com)

Return Merchandise Form      **Order #** \_\_\_\_\_

Please complete this form so we may expedite your return or exchange. Include this form with the merchandise you are returning and send it to: **401 N Richland Creek Drive, Princeton, IN 47670**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

| Item Number | Quantity | Product Description | Reason for Return/Comments | Return Code<br>(see below) |
|-------------|----------|---------------------|----------------------------|----------------------------|
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**Return Codes:**

[A] Too Small   [B] Too Big   [C] Damaged or Defective   [D] Changed My Mind   [E] Accidentally Ordered the Wrong Item  
[F] Wrong Product Sent to Me   [F] No Longer Needed   [G] Not Happy with Quality   [H] Doesn't Match Website Description

- ☐ I would like to return these items for a refund. *Eligible if items are returned within 15 days from delivery.*
- ☐ I would like to receive Store Credit for the items I am returning.  
*(Please note: You'll receive a store credit code by email to place a new order. Shipping and sales tax, if applicable, will apply to your new order.)*

Would you like a customer service specialist to contact you regarding your return?    **Yes   No**

**Return Tips:**

- ~ Make sure the merchandise you are returning is in it's original quality and is packaged/sealed with care. Items that appear to be dirty, used or have strong odors (perfume/smoke) will not be accepted back. Please make sure there is no animal hair on your items.
- ~ Send your package back insured in the event the shipping company loses or damages your package.
- ~ To see our full return policy, please visit <https://www.medievalcollectibles.com/return-policy>.
- ~ To process your return online and purchase a return label, please visit <https://www.medievalcollectibles.com/returns>.
- ~ All refunds will be processed back to the original way payment was received. Gift returns can only be given store credit.
- ~ Store credit will be issued to the email address associated with the original order.